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Maia Williams is the Director of Human Resource Management at Up'n Enterprise, a not-for-profit social enterprise helping people and businesses in the local community in Oldham, Greater Manchester. On an agenda, Maia and Up'n might propose a self-employed enterprise initiative helping people to help a young person living at home with no education, employment or training (NEET) take a first step towards finding a job.

Recruitment and high turnover are some of the key issues facing the

One of the clients, Dana, approached Maria after seeing a leaflet on the TLC scheme. She highlighted: 'When Dana phoned up, I couldn't get her off the phone. She was on the phone for 15 minutes!'



